

CASE STUDY

**AUTOMOTIVE SERVICES** 

## Increasing Free Quote Submissions On Prolite Autoglass' Homepage

95% increase in form submissions



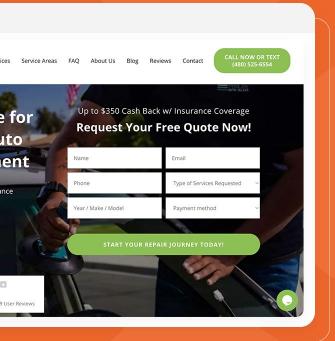
December 13

January 16

### **Our Goal**

Increase
Prolite Autoglass Lead
Form Submissions





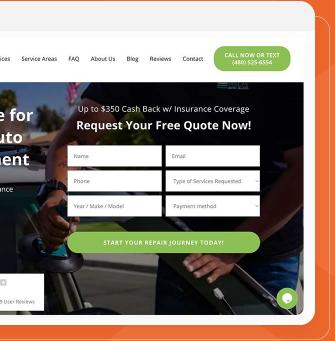
### The Process

In order to increase lead form submissions, we needed to better guide users to the form through optimizing the content and form in the hero section.

We chose to test multiple variables in one variant of the page: In low-traffic scenarios, testing multiple variables simultaneously in an A/B split test framework allows for quicker, more efficient optimization than testing each variable sequentially.





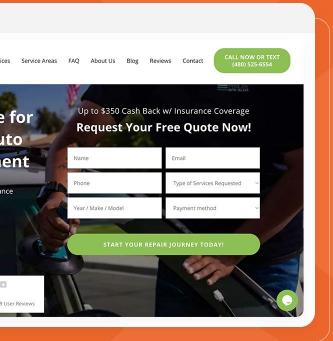


## Hero Section Improvements

Single Grain optimized the following content in the hero section:

- Reduced value propositions from 7 to 3, keeping the strongest ones
- Strengthened and expanded the headline
- Added Google and Yelp review stats





## **Form Improvements**

#### Single Grain improved the form by:

- Creating a stronger headline using a \$350 rebate incentive
- Reducing friction points in the form by removing VIN# field for Year/Make/Model field
- Optimizing for mobile so that the form was visible on the first screen





#### The Results

By optimizing the content that users first see and providing a streamlined form, Single Grain was able to increase form submissions on the page, allowing for the client's call center to close more deals.

- 95% increase in form submissions (5.91% to 11.56%)
- 69% increase on mobile (6.52% to 11.04%)
- 204% increase on desktop (4.35% to 13.24%)









## **Final Notes**

This approach, while not a multivariate test, helps identify which combination of changes yields the most significant improvement in conversion rates despite the challenge of achieving statistical significance due to limited data. It's a practical strategy designed to expedite the optimization process, enabling faster decision-making and implementation of changes that can positively impact user behavior and conversion rates in environments where data collection is slow.





# Thank You

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